



Bronze Award



Bronze
Award

Silver
Award

Gold
Accreditation

To gain the Bronze Award you will need to demonstrate:

Partnerships and Collaboration



Referral pathways are established with MARAC, DA Specialist Services and safeguarding agencies

Staff Development and Support



Training has been delivered from specialists to staff who will be managing cases of domestic abuse



All staff are aware of the new policies and have been provided with basic awareness raising events (webinars, presentations at staff meetings, and others)



Measures are in place to support wellbeing for those staff dealing with domestic abuse cases



Internal governance has been established for the DAHA Accreditation work, such as the Operational and Strategic Groups



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Policies and Procedures



A domestic abuse policy is in place for your residents and all staff and partners are aware of this



A clear procedure is in place for how staff will respond to cases of domestic abuse for your residents, including escalation procedures where issues are identified



A domestic abuse policy is in place for all members of staff and all staff are aware of this



A clear procedure is in place for how the organisation will respond to cases of domestic abuse for your staff members, including escalation procedures where issues are identified



Policies and procedures demonstrate a survivor centred, non-judgemental and believing approach



Policies and procedures demonstrate an intersectional and anti-racist approach, recognising differing responses are needed for each survivor



Policies and procedures reflect that the perpetrator is responsible for their actions and should detail the interventions that staff can consider to hold them accountable for this



The policy for residents is shared online and support and help available for survivors and perpetrators is publicised



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Survivor Led Support



Relevant information is shared safely and proportionately with MARAC, DA Specialist Services and through Safeguarding procedures



Your response to perpetrators is led by the needs of the survivor and ensures that no additional harm is caused to survivors and children



Case notes are factual, accurate and concise, including details of the survivor, perpetrator and any children in the family



Survivors and children are supported to be safe physically and emotionally within the home by providing sanctuary/target hardening measures or moving options, as appropriate



Survivors are supported to move, if this is what they want, and where appropriate gatekeeping practices are challenged with local authorities



Survivors are supported to disclose safely, by way of a safe space being available in offices and awareness raising that confidentiality will be respected and protected in the event of a disclosure



Staff demonstrate a survivor centred approach, empowering survivors to have autonomy and choice to take control of their future, with staff supporting and respecting the decisions made



Staff dealing with cases of domestic abuse are able to recognise risk and ensure that a DASH risk assessment is completed where appropriate



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To gain the Silver Award you will need to demonstrate that you have met all standards under the **Bronze Award**, (+) plus:

Partnerships and Collaboration



Local demographics are identified and By & For services mapped to identify support which may be required for survivors with intersecting needs



Relevant staff attend safeguarding and multiagency meetings where this relates to domestic abuse cases for residents or staff for those staff dealing with domestic abuse cases



Publicity and awareness raising reflects intersecting needs and can be produced or translated into other languages for survivors to enable support and understanding



Active engagement in local governance around domestic abuse, both at a strategic and operational level to influence local policy and strategies

Staff Development and Support



All staff are trained in basic domestic abuse awareness and the process for dealing with disclosures



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All staff have regular domestic abuse refresher training, including where relevant on specific areas, such as DASH training, intersectionality, other forms of VAWG, counter allegations etc



All new staff have relevant domestic abuse awareness training



A network of domestic abuse champions within your organisation has been established to lead and raise awareness of the importance of domestic abuse across the network



Additional services are identified, which form part of the local Co-ordinated Community Response and relationships, and referral pathways are being developed

Survivor Led Support



Survivors are referred to specialist domestic abuse services for support



Staff create emotional safety, trust and boundaries with survivors by being transparent about the options available, regular and timely progress updates and respecting the decisions made by the survivor



A method of capturing the survivor voice is in place (e.g: feedback forms, surveys, lived experience group, and others)



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Safety Led Case Management



A system is in place to record case information and manage cases, showing a clear record of contacts, decisions, referrals etc



Data is recorded on the case management system for the survivor, perpetrator and children, including around areas such as demographics and intersectionality



Case reviews demonstrate a survivor centred, non-judgemental and believing approach and an adherence to policy and procedures



Perpetrators are identified and details recorded within the case management notes, being shared with agencies as appropriate



Gold Accreditation

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Silver
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To gain the Gold Accreditation you will need to demonstrate that you have met all standards under the Silver Award and **Bronze Award, (+)** plus:

Partnerships and Collaboration



Relationships are in place with local and national By & For services to reflect regional demographics and the organisation seeks to amplify their voice within the local CCR



Formal information sharing agreements are established with agencies as part of a CCR and agencies are challenged where appropriate to ensure that relevant information is shared safely and proportionately

Survivor Led Support



Survivor feedback and experience is used to develop and inform services



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Gold
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Safety Led Case Management



The case management system is embedded and able to provide data which is used to develop and inform services



Data is used to understand the needs of local communities and to develop an appropriate response



Case audits demonstrate a survivor centred, non-judgemental and believing approach and an adherence to policy and procedure

Intersectionality and Anti Racism



Internal systems which discriminate or negatively impact survivors are removed and external systems are being challenged



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Perpetrator Accountability



Perpetrator interventions available to staff are clear and understood with evidence of these being used where appropriate

Publicity and Awareness



Awareness raising is ongoing with events organised, hosted and supported and campaigns around DA and VAWG are actively promoted