



## DAHA Reaccreditation Process

### Introduction

Our current reaccreditation process has been in place since DAHA Accreditation was first introduced. The process consists of completing a full reassessment 3 years after accreditation, to ensure that standards have been maintained. In the years between accreditation and reassessment contact between the member organisation and DAHA has been fairly light touch.

We felt that it was important to review this process, to ensure that this still meets the needs of members and that it is effective at ensuring that accreditation standards can be maintained in the long term.

The initial review showed that a number of accredited members had not been able to maintain the standards when we reassessed them. In addition, the process of reassessment was time consuming, both for the member organisation and DAHA - almost equivalent to completing a new assessment every 3 years!

It is important that the service we offer to you as members is effective and meets your needs. The second stage of our review was therefore to find out what you thought and to do this we included some questions about reaccreditation in our members survey.

### What You Told Us

Thank you to everyone who responded to the survey, we appreciate you taking the time to do this.

When the results came in they were very clear:

- Just **20%** of respondents felt that the **current reaccreditation process was clear**
- **73%** of respondents told us that they would **prefer to move to continuous assessment** to maintain standards
- **62%** of respondents wanted to be able to **maintain the existing standards** rather than work towards enhanced accreditation

This has given us a clear direction of how you want us to work with you post accreditation. As such, we have redesigned our process to reflect your feedback and address the issues that we identified in our initial review.



## Our New Process

In line with your feedback we are moving to a process of continual monitoring to ensure that standards and accreditation status are maintained. As long as you maintain your standards then you will remain accredited and your membership logo will reflect this, showing you as an “Accredited Member since 20xx”.

We know that everyone is human however and that you face competing priorities in your organisations and sometimes we may find that standards have slipped. Where this happens we have developed a clear process to work with you and help you resolve the issues so that your accredited status can be maintained.

We believe that by having regular contact with our members we will be able to offer a greater level of support around domestic abuse. In addition we anticipate that the overall time involved in the post accreditation process will be significantly reduced.

## Summary Of Changes

- Once members are accredited they will retain this status for as long as ongoing monitoring shows that standards are being maintained. No formal reassessment will take place
- Quarterly “check-in’s” will take place with the DAHA Regional Lead and the DAHA Project Lead
- Monitoring activities will take place every 6 months and will be discussed and agreed in advance between the DAHA Regional Lead and the DAHA Project Lead. This will include case reviews, which will take place annually

## What Does This Mean For You

Since our members are at different stages of their accreditation journey, the timing of your transition to the new process will vary depending on your specific situation.

Your Regional Lead will be in contact in the coming weeks to discuss what this will look like for you and answer any queries that you may have.

If you have any queries that you would like to discuss before this however, these please contact your Regional Lead or our Membership Coordinator, Valentina Erika, at [daha\\_membership@standingtogether.org.uk](mailto:daha_membership@standingtogether.org.uk)