



## Virtual DAHA Toolbox<sup>®</sup> training outline

Our virtual half-day Toolbox Domestic Abuse Awareness course is an adaption of our in-room Toolbox course. The content and activities have been adjusted so that we are still able to achieve the same aims and objectives as the in-room course.

**Maximum number of learners per session** – 10 is ideal for maximum learner engagement, but we can negotiate to 12.

**Duration of the course** – 2 hours.

**Who this course is for** – This course has been designed specifically for people who work in housing maintenance and repairs.

**Cost** – costings and quotes for this training are available upon request.

**What this course covers** – By the end of the training learners will be able to:

- Define and describe what domestic abuse is;
- Explain the impact domestic abuse has on survivors including children;
- Identify the signs that may indicate domestic abuse;
- Know how to offer a helpful response including sharing your concerns with managers.

The session is designed to be interactive throughout and contains plenty of opportunities for learners to engage, including videos, exercises, group discussions and space to reflect on their own practice.

**Cost** – costings and quotes for this training are available upon request.

**Information we need from you before the session goes ahead** –

- Confirmation of the video conferencing platform we will be using. **Our preference is Zoom** as this is better for collaborating externally but we can also accommodate Teams.
- Information on what times work best for the learners so that they can be at a desk with a laptop, and if separating the course into 2 x 1-hour sessions would be easier.
- Confirmation that all staff will attend the training using a laptop (and not a



mobile phone as they will then not be able to participate in planned activities).

- A list of delegates names, their role and email address for each course booked. We will email the group a reminder at least 2 days before the session and include joining instructions, an agenda for the day and the pre-course materials, which they will need to take part in activities throughout the day.
- Where available, any relevant policies, procedures and pathways in place for repairs and maintenance staff for responding to domestic abuse.

#### What we provide post-training –

- Following the session we will send learners a document containing further reading, watching and listening if they wish to explore the topics of domestic abuse and housing in more depth.
- We can arrange individual debrief calls to support wellbeing if it is requested by any of the learners.
- Any issues or suggestions will be fed back to you and we can also share a summary of the training evaluation survey if requested.